One of the key lessons I hope each of us has taken away from the past 16+ months is the need to foster a culture of care. Throughout the pandemic we thankfully heard and even witnessed story after story of total strangers coming together to help one another and watch out for each other. At Our Family, we have certainly been on the receiving end of such incredible generosity and care.

Foster a Culture of Care is a key value at Our Family. In part it means performing our duties with passion and compassion. We saw this value play out over and over by members of our team – working from home while balancing homeschooling, dropping off groceries on the doorsteps of clients, masking up and providing in person intakes, answering hundreds of phone calls from people looking for help and keeping our shelter doors open each and every day. We may have stumbled along the way but with each stumble we got up and kept moving forward.

Our Culture of Care extends to you – our supporters. Your generosity during these past months was felt by our entire team. The ability of a case manager to assist one more family in preventing eviction – you made that happen. The movies, games, and treats at the youth shelter, keeping quarantined youth busy – you made that happen. Making sure our staff had appropriate PPE – you made that happen. **THANK YOU** for your care of those we serve as well as those doing the work.

**Foster a Culture of Care:** We bring our authentic selves to our work and perform our duties with passion and compassion. We embrace a culture that encourages self-care, humor, and comradery.
These numbers do not reflect the 80,882 times people in Southern Arizona accessed community resources through Information and Referral Services, 2-1-1 Arizona and 211arizona.org.
While the growing housing crisis, exacerbated by COVID-19, at times felt insurmountable, we were deeply encouraged by the generosity of all our supporters who stepped up and enabled us to meet the growing needs of youth and families experiencing homelessness in our community. Between our efforts to bring our staff together under one roof, as well as the national level awards and recognition received, our capacity to make a difference in the lives of Tucsonans grew significantly in FY21. Over the past year we nearly DOUBLED the average number of individuals we housed each night from 250 to 470 with an impressive 93% of clients exiting our family housing and homeless programs with safe and stable housing.

Contrary to popular belief, evictions still occurred during the national Eviction Moratorium. Thanks to a generous $100,000 Eviction Prevention gift made by Casas Adobes Congregational Church, led by Rev. Michael Bush and the church’s Ministry of Mission and Outreach, we were able to keep 64 individuals facing eviction in their homes by paying an average of $3,500 in back rent and an average of $500 of past due utility bills per person.

Another highlight took place in March of 2021. Our Center for Community Dialogue & Training was enlisted by the City of Tucson’s Mayor and Council to facilitate large Community Conversations around the controversial expansion of Reid Park Zoo. The Center organized in-depth conversations with over 500 community members and trained volunteers, coordinated with the core stakeholders’ group and the Mayor and City Council to facilitate important community dialogue to ultimately reach a positive recommendation. The Center also contributed to one of the largest community surveys of the City of Tucson’s history with over 13,000 responses.

Conversely, not all our 2021 outcomes are highlights. Due to the majority of students attending school virtually during the pandemic many teens were unable to access the help needed to escape unstable and abusive homes. The Department of Child Safety (DCS) relies on mandatory reporters (teachers and school faculty) to identify students in need. Virtual learning hindered this process, creating a drop in DCS residents at our Reunion House Shelter. While we would like to think this is due to a decrease in need, we are sadly seeing that is not the case. As the new school year has begun and students have returned to the classroom, we have experienced a sharp increase in the number of DCS youth residing at the shelter each night.

### 2021 IMPACT

<table>
<thead>
<tr>
<th><strong>2021 IMPACT</strong></th>
<th><strong>2021 HIGHLIGHTS</strong></th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
<tr>
<td>![847] Youth &amp; children sheltered/served</td>
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</tr>
<tr>
<td>![841] Individuals housed in 323 households</td>
<td>![1,517] Individuals assessed for Coordinated Entry</td>
</tr>
<tr>
<td>![748] Training attendees</td>
<td>![704] Forum participants</td>
</tr>
<tr>
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<td><strong>Community Services</strong></td>
</tr>
<tr>
<td>841</td>
<td>704</td>
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</tbody>
</table>
### 2021 FINANCIALS

#### Support by Sources

![Support by Sources Diagram]

**Government Grants & Contracts** 69%

**Contributions & Grants** 20%

**Program Income**

**In-Kind Donations**

**Events & Other** 11%

#### Expense Percentages

![Expense Percentages Diagram]

**Programs & Services** 85%

**Management & General** 9%

**Fundraising** 6%

### Financial Statement*

**FY 2021: July 1, 2020 - June 30, 2021**

**Revenue**

- Government Grants & Contracts $4,673,946
- Contributions & Grants $1,357,747
- Program Income $65,787
- In-Kind Donations $44,445
- Events $1,250
- Other Revenue $663,441

**Total** $6,806,616

**Expenses**

- Homeless Youth Services $2,716,685
- Homeless Family Services $2,693,398
- Community Services $307,586
- Management & General $594,657
- Development $405,918

**Total** $6,718,244

**Net Assets** $88,372

*This financial statement is pre-audit. For the most accurate statement please visit: ourfamilyservices.org.*
DONORS $500 + FROM JULY 1, 2020 – JUNE 30, 2021

Thank you to each of our supporters. Your generosity makes our work possible! We would also like to extend our deepest appreciation to the 353 donors who gave $499 and less. Due to space limitations, we are unfortunately unable to list all names. Sustaining supporters are marked in bold.

$100,000+
Casas Adobes Congregational Church
Ellen Kaye
United Way of Tucson and Southern Arizona

$25,000 to $99,999
Arizona Multihousing Association
Peggy and Steve* Goulding
Jewish Community Foundation of Southern Arizona
Marshall Foundation
Larry “Buzz” Petersen and Robbie Willingham
The Jane Elise Hendricks Revocable Trust

$10,000 to $24,999
Anonymous (2)
Bank of America
BM0 Harris Bank
Margy Morton
O’Rielly Family Foundation
QuikTrip Corporation
Stone Canyon Community Foundation Fund held at the Community Foundation for Southern Arizona
Kautz Family Foundation
Knisely Family Foundation
L2 Foundation c/o Red Point Development
Gypsy and David Lyle
Margy Morton
O’Rielly Family Foundation
QuikTrip Corporation

$5,000 to $9,999
Anonymous (3)
Arizona Cardinals Charities Fund
Benevity
Community Foundation for Southern Arizona
Eliot Spalding Foundation
Elizabeth Read Taylor Foundation
Hazel and Christoph Heinzner
LGBTQ+ Alliance Fund
Lawrence Lippert
Long Realty Cares Foundation
Beth Morrison and Charles Gutierrez
Nordstrom Charitable Giving
St. Mark’s United Methodist Church
Tucson Federal Credit Union

$1,000 to $4,999
Anonymous (8)
Atlantis Realty

Michael Beals
Robert and Marilyn Benjamin
Anna Laura Bennington and Ralph Jackson
Blue Canoe Marketing
Karen and Ted Borek
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Larry Cochran
Paul Conway
Mauro and Carol Cornejo
Penny and Clifton Crutchfield
Edward Curley
DeConcini McDonald Yetwin & Lacy
M.J. Demetras and John Umbreit
Desert Diamond Casinos & Entertainment
Amy and Charlesrinkenburg
Bonilla & Jack Doris
Duley Bolwar Pederson
Debby and Pete Francis
Michael Franks
Caren and Jay Franz
Sandy and Gene Gerner
Julia Graf
Garrett Hoxie
HSL Asset Management LLC
Joan and Ryan Hubele
IBM Employees and Retirees
Immanuel Presbyterian Church
Kittle Design and Construction
Scott Koenig
Bob Ladig
Stanley Lehman
Lovitt & Touche, Inc.
Laurie Mazerbo
Spencer McCleave
Marie and Harry McDermott
Mister Car Wash
Melanie Morrison
Kimberly and Tilghmaan Moyer
Teri and Mike Murphy
National Bank of Arizona
Margaret and Ben Nelson
Cynthia Novalis
Pacific Office Automation
Charles M. Pettis
PICOR Charitable Foundation
Pima Dermatology
Jeanne Porter
Raytheon Employee Giving
Sarah Rosalki
Sarah M. Simpson
Solaris Crisis & Human Services
Southwest Gas Corporation
St. Francis in the Valley Episcopal Church
St. John on the Desert Presbyterian Church
Texas Instruments Foundation
The Carl and Mabel E. Shultz Foundation
Tucson Association of Realtors Charitable Foundation
Tulsa Community Foundation
Ann Ventola
Whole Foods Market
William L. and Ruth T. Pendleton Memorial Fund
Nancy and Harold Willingham
Ellen and Richard Yacovone
Theresa Zink and Richard Hildebrand
Peggy and Patrick Zumbusch
SHEL AND LYNN ADAMS
Anonymous (7)
Colleen and Joseph Babcock
Susan Barnes
Mike Bankemper
Kathleen and John Bean
Maria and Luis Benitez
Melissa Benjamin
Carol and Cassandra Bishop
Emiel Martin Brod
Leon Byrd
Beth Carey
Isabel Carnes
John Cerino and Katherine Cerino
Joseph and Mayra Chimienti
Chimienti Law, PLLC
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Terry and Margaret DeWald
Mary Ann and Darryl Dobras
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Cathy and Terri Earnest
Kenneth Egbul
Geneva Escobedo
Fidelity Charitable Gift Fund
Richard and Wendy Gilman
David and Karen Green
Linda Griffith
Suzanne “Zippy” Gross
Barrie Herr
Susan Hetherington
David and Jean Marie Huisjen
Esther Jordan
Caitlin Khoury
Diane Kretschmer
Margaret and Thomas Kusian
Anne Maley Schaffner and Timothy Schaffner
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Sara McNamara
Barbara and Russ Miller
Daniel Morrison
Barbara Myers
Kay Nelson and Hale Barter
Thomas Nieman
Cheryl Novalis-Marine
Chuck and Susan Ott
Kai Pan and Jeffrey Neubauer
Tara and Thomas Parascandola
Pima Monthly Meeting of the Religious Society of Friends
Sondra Prather
Sharon and John Ragsdale
Lynn Ratener
Diane Rensvold
Lisa J. Rosenfield
Michael and Venisha Rosenthal
Andrea and Jay Sanes
Jeff Singleton and Brigid Murphy
Smile Generation
Jeanne Souter
St. Mark’s Presbyterian Church
Stocker Foundation
Marines and Howard Terpining
United Way of Metro Chicago
Alyce Walker
Amy Weintraub
Adana Williams
Marilyn and Peter Woods
Martha and David Wright
Elizabeth Zukoski

FY21 Sustaining Donors $499 and Under
Anthony Astrouski
Betsy Bolding
Ruth Canamar
Andrea Carmichael
Erica Castillo
Mary DeLuca
Paula Fuchs and Dawn Kucerak
Marcia and Richard Grau
Kelly Hamilton
Joyce Hume
Richard and Deborah Koivistoin
Maryrose Larkin
Kirsten Larsen
Pilar Martinez
Morgan and Ryan Matchett
Lucy Patterson
Eric Schindler
Louis Schuler
Jerelyn Schultz
Georgia Schwartz

* Indicates Deceased

In the event that we made an error or missed your name, please accept our apologies and let us know: (520) 323-1708 x 105 or jsamarripas@ourfamilyservices.org.
BRINGING OUR FAMILY HOME CAMPAIGN DONORS

Thank you to all of our amazing capital campaign supporters who made the Leonard Banes Campus a reality.

Anonymous
Bonita Allinder
Susan Banes
Melissa Benjamin
Rita Bourgeois
Joseph and Mayra Chimienti
Nelda Chimienti
Chimienti Law, PLLC
The Connie Hillman Family Foundation
Paul Conway
Corey Cravens
M.J. Demetras and John Umbreit
Mary Ann and Darryl Dobras
Bonnie and Jack Donis
Peggy and Steve Goulding
Hazel and Christoph Heinzer
Joan and Ryan Hubele
Caitlin Khouri
Kittle Design and Construction
Scott Koenig
Diane Kretschmer
Ali and Carolyn LeCocq
Gypsy and David Lyle
Anne Maley-Schaffner and Timothy Schaffner
William and Joan Marum
Laurie Mazerbo
Beth Morrison and Charles Gutierrez
Kimberly and Tilghman Moyer
Nextrio LLC
Thomas and Yvonne Nieman
Russo Law Firm
The Jane Elise Hendricks Revocable Trust
Erica Vallin
Adana and Cody Williams
Nancy Woodling
Ellen and Richard Yacovone
Youth on Their Own

Thank you to all of our amazing capital campaign supporters who made the Leonard Banes Campus a reality.

COMMUNITY PARTNERS FROM JULY 1, 2020 – JUNE 30, 2021

Thank you to each of our tremendous community partners without whom we could not accomplish such impressive collective impact.

Arizona Housing Coalition
Arizona Community Foundation (CV-19)
Arizona Department of Child Safety
Arizona Department of Economic Security
Arizona Department of Education (USDA Food Program)
Arizona Department of Health Services
Arizona Department of Housing
Arizona Legal Women and Youth Services
Arizona Office of the Attorney General
Arizona State University Sex Trafficking Intervention Research
Arizona Together (CV-19)
Bank of America
Catholic Social Services
Changemaker High School
City of Tucson - City Manager’s Office
City of Tucson - Housing & Community Development
City of Tucson - Transportation Department
City of Tucson - Tucson Police Department
CODAC Health, Recovery, and Wellness
Community Foundation of Southern Arizona
Community Food Bank of Southern Arizona
Solaria
Culture of Peace Alliance
Day 1 Families Fund
DeConcini McDonald Yetwin & Lacy, PC
El Rio Neighborhood Center
Emerald Center Against Domestic Abuse
Family Conciliation Court in Pima County
Gabriel’s Angels
Interfaith Community Services
Jewish Family and Children’s Services
LGBTQ Behavioral Health Coalition
LeCroy & Milligan Associates
Nonprofit Executives Together
Park Avenue Health Care
Pascua Yaqui Tribe
Pima Community College
Pima County Attorney’s Office
Pima County Community Development & Neighborhood Conservation
Pima County Juvenile Court
Pima County Public Libraries
Primavera Foundation
QuikTrip
Southern Arizona AIDS Foundation
Southern Arizona Prosperity Alliance
Sullivan Jackson Employment Center
Tohono O’odham Nation
Town of Marana
Town of Oro Valley
Tucson Pima Collaboration to End Homelessness
United Way of Tucson and Southern Arizona
US Department of Health and Human Services
US Department of Housing and Urban Development
Youth on Their Own
YWCA of Southern Arizona
OUR MISSION

Our Family’s mission is to eliminate homelessness and strengthen our community.

OUR VISION

We envision a socially and economically just community where everyone has a safe, affordable and stable home.

OUR VALUES

_Cultivate the Human Spirit:_ We value the power of individuals to transform their lives. We create multiple avenues through which individuals can shape their own paths.

_Honor Our Differences:_ We listen to and celebrate the points of view that different cultures and histories bring to our work. We commit to making our space inclusive. We work to advance equality and challenge bias in the community.

_Pursue Bold Aspirations:_ We boldly imagine, innovate and create solutions to community challenges. We relentlessly push boundaries, engage community partners, and lead through advocacy to create a safe and successful environment for all.

_Lead with Integrity:_ We commit to earning the community’s trust and respect each day. We do what is right, not what is easy. We hold each other to the highest level of ethics, standards and fiscal responsibility.

_Foster a Culture of Care:_ We bring our full selves to our work and perform our duties with passion and compassion. We embrace a culture that encourages self-care, humor, and comradery.