



# FOSTER A CULTURE OF CARE

2021 ANNUAL REPORT

## BOARD OF DIRECTORS

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*(July 1, 2020 - June 30, 2021)*

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## SENIOR LEADERSHIP

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David Hagan

*Chief Financial Officer*

Laurie Mazerbo, LCSW

*Chief Program Officer*

Kimberly Yost Moyer

*Chief Development Officer*



## MESSAGE FROM OUR CEO

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One of the key lessons I hope each of us has taken away from the past 16+ months is the need to foster a culture of care. Throughout the pandemic we thankfully heard and even witnessed story after story of total strangers coming together to help one another and watch out for each other. At Our Family, we have certainly been on the receiving end of such incredible generosity and care.

**Foster a Culture of Care** is a key value at Our Family. In part it means performing our duties with passion and compassion. We saw this value play out over and over by members of our team – working from home while balancing homeschooling, dropping off groceries on the doorsteps of clients, masking up and providing in person intakes, answering hundreds of phone calls from people looking for help and keeping our shelter doors open each and every day. We may have stumbled along the way but with each stumble we got up and kept moving forward.

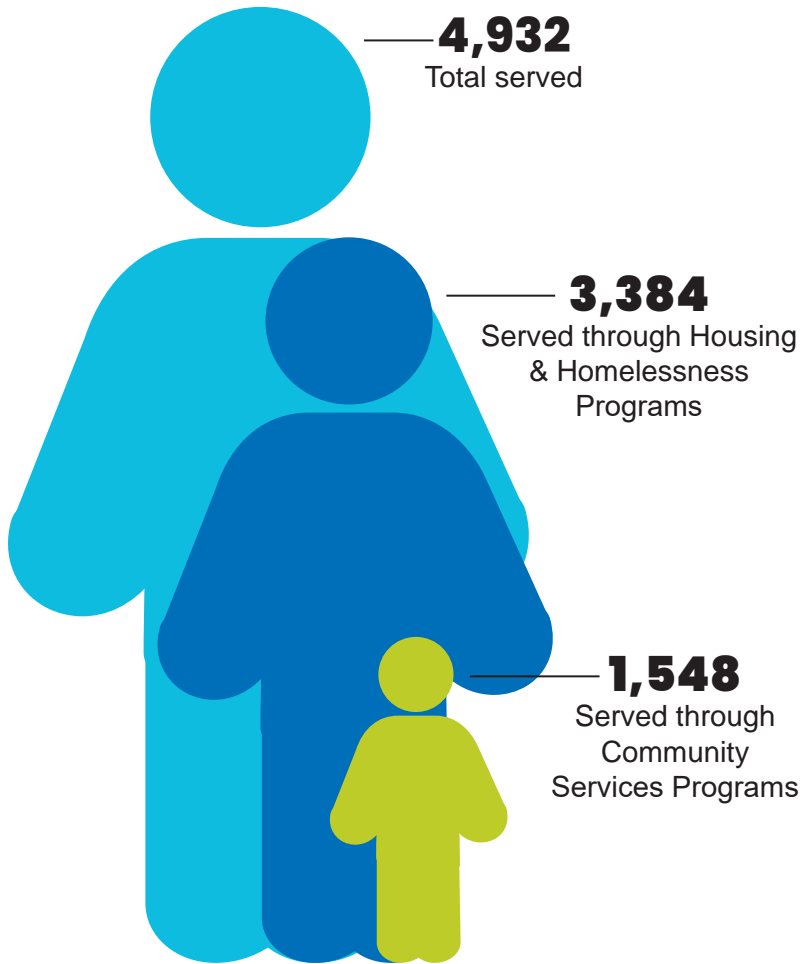
Our Culture of Care extends to you – our supporters. Your generosity during these past months was felt by our entire team. The ability of a case manager to assist one more family in preventing eviction – you made that happen. The movies, games, and treats at the youth shelter, keeping quarantined youth busy – you made that happen. Making sure our staff had appropriate PPE – you made that happen. **THANK YOU** for your care of those we serve as well as those doing the work.

A handwritten signature in black ink, appearing to read 'Beth'.

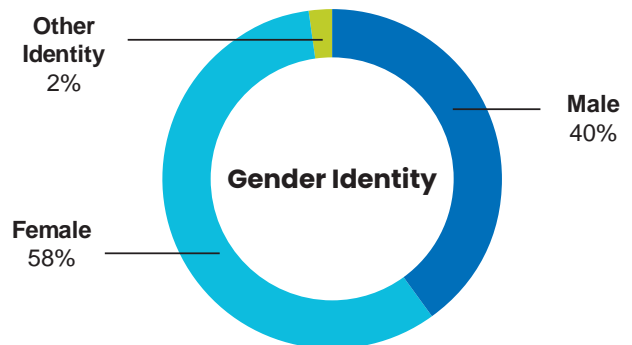
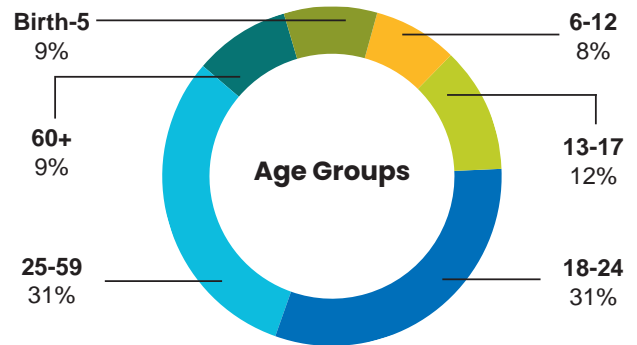
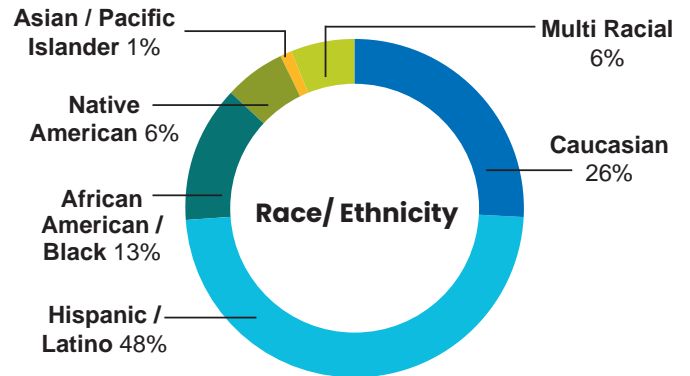
Beth L. Morrison, MS

**Foster a Culture of Care:** We bring our authentic selves to our work and perform our duties with passion and compassion. We embrace a culture that encourages self-care, humor, and comradery.

# PEOPLE WE SERVE



These numbers do not reflect the **80,882** times people in Southern Arizona accessed community resources through Information and Referral Services, 2-1-1 Arizona and [211arizona.org](http://211arizona.org).



## 2021 IMPACT

### Homeless Youth Services



**847**

Youth & children  
sheltered/served



**1,265**

Street Outreach  
contacts made

### Homeless Family Services



**841**

Individuals housed  
in **323** households



**1,517**

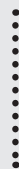
Individuals assessed  
for Coordinated Entry

### Community Services



**748**

Training attendees



**704**

Forum participants

## 2021 HIGHLIGHTS

While the growing housing crisis, exacerbated by COVID-19, at times felt insurmountable, we were deeply encouraged by the generosity of all our supporters who stepped up and enabled us to meet the growing needs of youth and families experiencing homelessness in our community. Between our efforts to bring our staff together under one roof, as well as the national level awards and recognition received, our capacity to make a difference in the lives of Tucsonans grew significantly in FY21. Over the past year we nearly **DOUBLED** the average number of individuals we housed each night from 250 to **470** with an impressive **93%** of clients exiting our family housing and homeless programs with safe and stable housing.

Contrary to popular belief, evictions still occurred during the national Eviction Moratorium. Thanks to a generous \$100,000 Eviction Prevention gift made by Casas Adobes Congregational Church, led by Rev. Michael Bush and the church's Ministry of Mission and Outreach, we were able to keep 64 individuals facing eviction in their homes by paying an average of \$3,500 in back rent and an average of \$500 of past due utility bills per person.

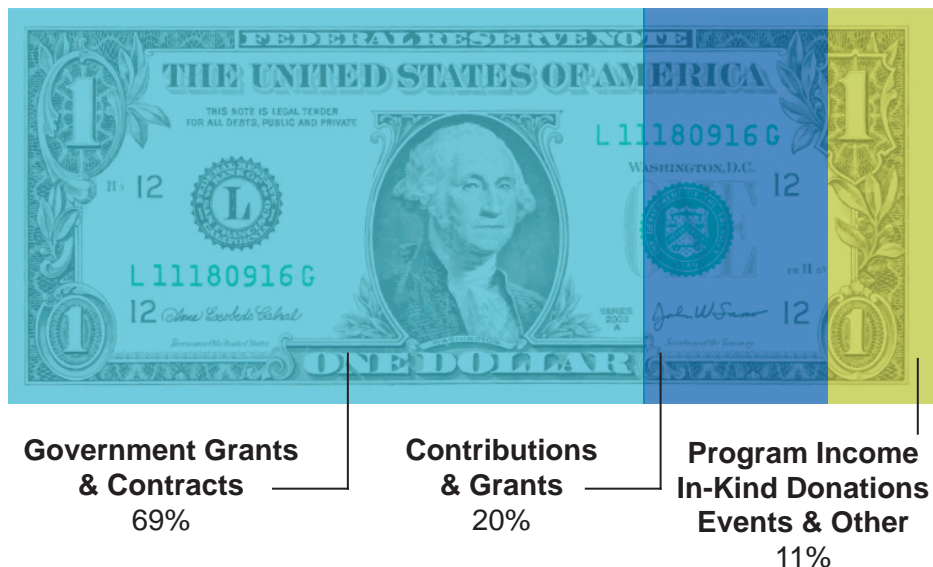
Another highlight took place in March of 2021. Our Center for Community Dialogue & Training was enlisted by the City of Tucson's Mayor and Council to facilitate large Community Conversations around the controversial expansion of Reid Park Zoo. The Center organized in-depth conversations with over 500 community members and trained volunteers, coordinated with the core stakeholders' group and the Mayor and City Council to facilitate important community dialogue to ultimately reach a positive recommendation. The Center also contributed to one of the largest community surveys of the City of Tucson's history with over 13,000 responses.

Conversely, not all our 2021 outcomes are highlights. Due to the majority of students attending school virtually during the pandemic many teens were unable to access the help needed to escape unstable and abusive homes. The Department of Child Safety (DCS) relies on mandatory reporters (teachers and school faculty) to identify students in need. Virtual learning hindered this process, creating a drop in DCS residents at our Reunion House Shelter. While we would like to think this is due to a decrease in need, we are sadly seeing that is not the case. As the new school year has begun and students have returned to the classroom, we have experienced a sharp increase in the number of DCS youth residing at the shelter each night.

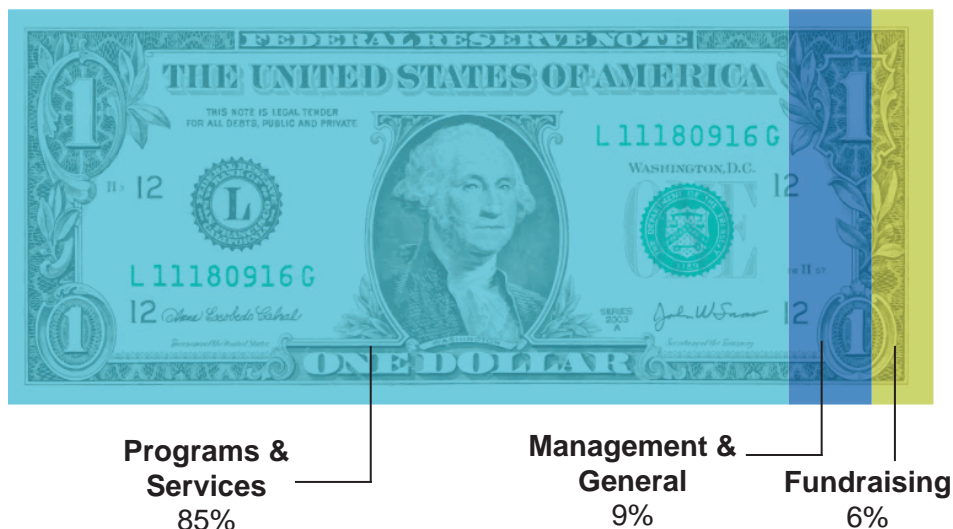


# 2021 FINANCIALS

## Support by Sources



## Expense Percentages



## Financial Statement\*

FY 2021: July 1, 2020 - June 30, 2021

### Revenue

Government Grants & Contracts	\$4,673,946
Contributions & Grants	\$1,357,747
Program Income	\$65,787
In-Kind Donations	\$44,445
Events	\$1,250
Other Revenue	\$663,441

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<b>Total</b>	<b>\$6,806,616</b>
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### Expenses

Homeless Youth Services	\$2,716,685
Homeless Family Services	\$2,693,398
Community Services	\$307,586
Management & General	\$594,657
Development	\$405,918

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<b>Total</b>	<b>\$6,718,244</b>
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<b>Net Assets</b>	<b>\$88,372</b>
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*\*This financial statement is pre-audit. For the most accurate statement please visit: [ourfamilyservices.org](http://ourfamilyservices.org).*

# DONORS \$500 + FROM JULY 1, 2020 – JUNE 30, 2021

Thank you to each of our supporters. Your generosity makes our work possible! We would also like to extend our deepest appreciation to the 353 donors who gave \$499 and less. Due to space limitations, we are unfortunately unable to list all names. Sustaining supporters are marked in **bold**.

## \$100,000+

Casas Adobes Congregational Church  
Ellen Kaye  
United Way of Tucson and Southern Arizona

## \$25,000 to \$99,999

Arizona Multihousing Association  
Peggy and Steve\* Goulding  
Jewish Community Foundation of Southern Arizona  
Marshall Foundation  
Larry "Buzz" Petersen and Robbie Willingham  
The Jane Elise Hendricks Revocable Trust

## \$10,000 to \$24,999

Anonymous (2)  
Bank of America  
BMO Harris Bank  
Corey Cravens  
David C. and Lura M. Lovell Foundation  
**Linda Drake and David Van Wyck**  
Fred and Christine Armstrong Foundation  
Vincent C. Immordino Charitable Foundation  
Jewish Federation of Southern Arizona  
Kautz Family Foundation  
Knisely Family Foundation  
L2 Foundation c/o Red Point Development  
Gypsy and David Lyle  
Margy Morton  
O'Reilly Family Foundation  
QuikTrip Corporation  
Stone Canyon Community Foundation Fund held at the  
Community Foundation for Southern Arizona  
TJX Foundation  
Tucson Electric Power Company  
Wells Fargo Foundation  
Western Alliance Bank  
Youth on Their Own

## \$5,000 to \$9,999

Anonymous (3)  
Arizona Cardinals Charities Fund  
Benevity  
Community Foundation for Southern Arizona  
Eliot Spalding Foundation  
Elizabeth Read Taylor Foundation  
Hazel and Christoph Heinzer  
LGBTQ+ Alliance Fund  
Lawrence Lippert  
Long Realty Cares Foundation  
**Beth Morrison and Charles Gutierrez**  
Nordstrom Charitable Giving  
St. Mark's United Methodist Church  
Tucson Federal Credit Union

## \$1,000 to \$4,999

Anonymous (8)  
Atlantis Realty

Michael Beals  
Robert and Marilyn Benjamin  
Anna Laura Bennington and Ralph Jackson  
Blue Canoe Marketing  
Karen and Ted Borek  
Henrietta Bourgeois  
Burbank - Talanquer Fund held at the  
Community Foundation for Southern Arizona  
Amy Charles and Steve McMillan  
**Larry Cochran**  
Paul Conway  
Mauro and Carol Cornejo  
Penny and Clifton Crutchfield  
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Desert Diamond Casinos & Entertainment  
Amy and Charles Dinklenburg  
Bonnie and Jack Donis  
Duley Bolwar Pederson  
Debby and Pete Francis  
Michael Franks  
**Caren and Jay Franz**  
Sandy and Gene Gerner  
Julia Graf  
Garrett Hoxie  
HSL Asset Management LLC  
Joan and Ryan Hubele  
IBM Employees and Retirees  
Immanuel Presbyterian Church  
Kittle Design and Construction  
**Scott Koenig**  
Bob Laidig  
Stanley Lehman  
Lovitt & Touche, Inc.  
Laurie Mazerbo  
**Spencer McCleave**  
Marie and Harry McDermott  
Mister Car Wash  
Melanie Morrison  
Kimberly and Tilghman Moyer  
Teri and Mike Murphy  
National Bank of Arizona  
Margaret and Ben Nelson  
Cynthia Novalis  
Pacific Office Automation  
Charles M. Pettis  
PICOR Charitable Foundation  
Pima Dermatology  
Jeanne Porter  
Raytheon Employee Giving  
Sarah Rosalik  
Sarah M. Simpson  
Solari Crisis & Human Services  
Southwest Gas Corporation

St. Francis in the Valley Episcopal Church  
St. John on the Desert Presbyterian Church  
Texas Instruments Foundation  
The Carl and Mabel E. Shurtz Foundation  
Tucson Association of Realtors Charitable Foundation  
Tulsa Community Foundation  
**Ann Ventola**  
Whole Foods Market  
William L. and Ruth T. Pendleton Memorial Fund  
Nancy and Harold Willingham  
Ellen and Richard Yacovone  
Theresa Zink and Richard Hildebrand  
Peggy and Patrick Zumbusch

## \$500 to \$999

Sherrill and Lynn Adams  
Anonymous (7)  
Colleen and Joseph Babcock  
Susan Banes  
Mike Bankemper  
Kathleen and John Bean  
Maria and Luis Benitez  
Melissa Benjamin  
Carol and Cassandra Bishop  
Emiel Martin Brott  
Leon Byrd  
Beth Carey  
Isabel Carnes  
John Cerino and Katherine Cerino  
Joseph and Mayra Chimienti  
Chimienti Law, PLLC  
Nelda Chimienti  
Alison and Samuel Daubert  
Jack Dean and Suellen Dean  
Pennie DeHoff and Larry Wurst  
Terry and Margaret DeWald  
Mary Ann and Darryl Dobras  
**Kathleen Dostalik**  
Cathy and Terri Earneest  
Kenneth Egita  
**Geneva Escobedo**  
Fidelity Charitable Gift Fund  
Richard and Wendy Gilman  
David and Karen Green  
Linda Griffith  
Suzanne "Zippy" Gross  
Barrie Herr  
Susan Hetherington  
David and Jean Marie Huisjen  
Esther Jordan  
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Margaret and Thomas Kusian  
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William and Joan Marum

Daniel McDermott  
Dennis and Mary McMacken  
**Sara McNamara**  
Barbara and Russ Miller  
Daniel Morrison  
Barbara Myers  
Kay Nelson and Hale Barter  
Thomas Nieman  
Cheryl Novalis-Marine  
Chuck and Susan Ott  
Kai Pan and Jeffrey Neubauer  
Tara and Thomas Parascandola  
Pima Monthly Meeting of the Religious Society of Friends  
Sondra Prather  
Sharon and John Ragsdale  
Lynn Ratener  
Diane Rensvold  
Lisa J. Rosenfeld  
**Michael and Venisha Rosenthal**  
Andrea and Jay Sanes  
Jeff Singleton and Brigid Murphy  
Smile Generation  
**Jeannine Souter**  
St. Mark's Presbyterian Church  
Stocker Foundation  
Marlies and Howard Terping  
United Way of Metro Chicago  
Alyce Walther  
Amy Weintraub  
Adana Williams  
Marilyn and Peter Woods  
Martha and David Wright  
Elizabeth Zukoski

## FY21 Sustaining Donors \$499 and Under

**Anthony Astrouski**  
**Betsy Bolding**  
**Ruth Canamar**  
**Andrea Carmichael**  
**Erica Castillo**  
**Mary DeLuca**  
**Paula Fuchs and Dawn Kucerek**  
**Marcia and Richard Grau**  
**Kelly Hamilton**  
**Joyce Hume**  
**Richard and Deborah Koivisto**  
**Maryrose Larkin**  
**Kirsten Larsen**  
**Pilar Martinez**  
**Morgan and Ryan Matchett**  
**Lucy Patterson**  
**Eric Schindler**  
**Louis Schulder**  
**Jerelyn Schultz**  
**Georgia Schwartz**

\* Indicates Deceased

***In the event that we made an error or missed your name, please accept our apologies and let us know: (520) 323-1708 x 105 or jsamarripas@ourfamilyservices.org.***

# BRINGING OUR FAMILY HOME CAMPAIGN DONORS

Thank you to all of our amazing capital campaign supporters who made the Leonard Banes Campus a reality.



Anonymous  
Bonita Allinder  
Susan Banes  
Melissa Benjamin  
Rita Bourgeois  
Joseph and Mayra Chimienti  
Nelda Chimienti  
Chimienti Law, PLLC  
The Connie Hillman Family Foundation  
Paul Conway

Corey Cravens  
M.J. Demetras and John Umbreit  
Mary Ann and Darryl Dobras  
Bonnie and Jack Donis  
Peggy and Steve Goulding  
Hazel and Christoph Heinzer  
Joan and Ryan Hubele  
Caitlin Khoury  
Kittle Design and Construction  
Scott Koenig

Diane Kretschmer  
Al and Carolyn LeCocq  
Gypsy and David Lyle  
Anne Maley-Schaffner and Timothy Schaffner  
William and Joan Marum  
Laurie Mazerbo  
Beth Morrison and Charles Gutierrez  
Kimberly and Tilghman Moyer  
Nextrio LLC  
Thomas and Yvonne Nieman

Russo Law Firm  
The Jane Elise Hendricks Revocable Trust  
Erica Vallin  
Adana and Cody Williams  
Nancy Woodling  
Ellen and Richard Yacovone  
Youth on Their Own

## COMMUNITY PARTNERS FROM JULY 1, 2020 – JUNE 30, 2021

Thank you to each of our tremendous community partners without whom we could not accomplish such impressive collective impact.

Arizona Housing Coalition  
Arizona Community Foundation (CV-19)  
Arizona Department of Child Safety  
Arizona Department of Economic Security  
Arizona Department of Education  
(USDA Food Program)  
Arizona Department of Health Services  
Arizona Department of Housing  
Arizona Legal Women and Youth Services  
Arizona Office of the Attorney General  
Arizona State University Sex Trafficking  
Intervention Research  
Arizona Together (CV-19)  
Bank of America  
Catholic Social Services

Changemaker High School  
City of Tucson - City Manager's Office  
City of Tucson - Housing & Community Development  
City of Tucson - Transportation Department  
City of Tucson - Tucson Police Department  
CODAC Health, Recovery, and Wellness  
Community Foundation of Southern Arizona  
Community Food Bank of Southern Arizona  
Solari  
Culture of Peace Alliance  
Day 1 Families Fund  
DeConcini McDonald Yetwin & Lacy, PC  
El Rio Neighborhood Center  
Emerge! Center Against Domestic Abuse  
Family Conciliation Court in Pima County

Gabriel's Angels  
Interfaith Community Services  
Jewish Family and Children's Services  
LGBTQ Behavioral Health Coalition  
LeCroy & Milligan Associates  
Nonprofit Executives Together  
Park Avenue Health Care  
Pascua Yaqui Tribe  
Pima Community College  
Pima County Attorney's Office  
Pima County Community Development &  
Neighborhood Conservation  
Pima County Juvenile Court  
Pima County Public Libraries  
Primavera Foundation

QuikTrip  
Southern Arizona AIDS Foundation  
Southern Arizona Prosperity Alliance  
Sullivan Jackson Employment Center  
Tohono O'odham Nation  
Town of Marana  
Town of Oro Valley  
Tucson Pima Collaboration to End Homelessness  
United Way of Tucson and Southern Arizona  
US Department of Health and Human Services  
US Department of Housing and Urban Development  
Youth on Their Own  
YWCA of Southern Arizona

# OUR MISSION

Our Family's mission is to eliminate homelessness and strengthen our community.

# OUR VISION

We envision a socially and economically just community where everyone has a safe, affordable and stable home.

# OUR VALUES

**Cultivate the Human Spirit:** We value the power of individuals to transform their lives.  
We create multiple avenues through which individuals can shape their own paths.

**Honor Our Differences:** We listen to and celebrate the points of view that different cultures and histories bring to our work.  
We commit to making our space inclusive. We work to advance equality and challenge bias in the community.

**Pursue Bold Aspirations:** We boldly imagine, innovate and create solutions to community challenges. We relentlessly push boundaries, engage community partners, and lead through advocacy to create a safe and successful environment for all.

**Lead with Integrity:** We commit to earning the community's trust and respect each day. We do what is right, not what is easy.  
We hold each other to the highest level of ethics, standards and fiscal responsibility.

**Foster a Culture of Care:** We bring our full selves to our work and perform our duties with passion and compassion.  
We embrace a culture that encourages self-care, humor, and comradery.



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