



ourfamily**services**

Newsletter

ourfamily**services.org** | (520) 323-1708 | **Spring 2020**

Our Family's COVID-19 Response Plan

When you work in social services, you're faced with complex situations and decisions. The COVID-19 pandemic is unprecedented in many ways for all of us. But Our Family is well prepared. Our mission is steadfast: eliminate homelessness and strengthen the community.

Our response to the coronavirus outbreak begins by providing stability in this time of crisis. We have in place the financial resources to maintain operations for all of our clients and staff as we move to a "work-from-home" model which began on March 17th. Currently 95% of our staff is working from home.

To prevent disruption in services for our community in this difficult time, our Bellevue location will maintain necessary staff for the coordinated entry program to continue seamlessly during this time with an abundance of precaution in ensuring the safety of our team and the community we serve.

As a non-profit we rely on the support of our community and government grants. We believe that it is our responsibility to be well positioned for any situation that arises and to remain financially stable. We refer to this as our 'rainy day' fund. We know that as more local businesses and employers



reduce hours or temporarily close, that the clients we serve will be among the most immediately and profoundly impacted. Because of our responsible financial stewardship, Our Family Services will be here to help those affected manage these trying times.

Due to the uncertainty about how long our community will be affected, we hope we can count on your continued support to help our most vulnerable neighbors weather the storm. In these uncertain times all of us at Our Family remain committed to providing stability to our community and to one another. We are unwavering in our commitment to youth and families in need.

Please refrain from coming to our facilities as we try to minimize personal contact at this time.

If you or someone you know is in need of services, please call (520) 323-1708. Housing assessment drop-in hours are currently suspended.

You can also dial 2-1-1 to reach the COVID-19 Hotline with additional information and referrals to resources accessible statewide via 2-1-1 Arizona and operating from 8 a.m. to 8 p.m. seven days per week.

For all the latest news regarding our COVID-19 response please visit: ***ourfamily**services.org*****.

WHAT'S GOING ON AT OUR FAMILY'S ALVERNON LOCATION?

Find out inside!

Beth's Corner



A word that has risen to the top of the overused list – unprecedented. This truly is an unprecedented time in our lives, certainly it is unparalleled to any previous experience at Our Family. But a word that is part

of our agency vernacular is flexibility. Thankfully, we are a flexible organization that is geared to shift, move, tweak, and adapt to change.

In early February, we made the decision to prepare for what seemed to be inevitable - COVID-19 would come to our community. With that in mind, we swiftly put a multi-stage plan in place to reduce the risk to our staff and to support youth and families experiencing homelessness. This plan has had to be tweaked multiple times as we gain new information and direction but so far is serving us well – our staff are as safe as possible, our programs remain open, and we continue to provide housing to youth and families.

We put the call to action out to the community for help with resources to aid us in our day to day work and the response was strong. We are grateful for the support of our donors and the community, who allow us to stay true to our mission of providing stability as chaos surrounds all of us.

Amid uncertainty, much of our staff are working from their home, our case management is mostly over the phone, and our intake process has been altered. In April we wrote more than 110 rent checks, placed over 19 new families into their own apartments, and our youth shelter staff are now homeschooling the youth who are housed with us.

With the fluidity of the time, it is our goal to keep you informed and I encourage you to follow us on Facebook, check out our Tuesday updates on our website, and read our periodic email messages. We are thankful to have you as a supporter and we will continue to need your support in the weeks and months to come.

Stay well,

Beth L. Morrison, *Chief Executive Officer*

THANK YOU!

A special thanks to the following foundations, clubs, and businesses who donated or held fundraisers for Our Family from December 2019 through March 2020.

AARP Arizona	Pima Council on Aging
AmazonSmile Foundation	Precptor Alpha Epsilon
Arizona Cardinals Charities Fund	Rita Ranch Dental Group and Orthodontics
Arizona Multihousing Association	Russo, Russo & Slania P.C.
Arizona Restaurant Supply	Sabino Smiles
Broadway Smiles Dentistry and Orthodontics	Sahuarita Modern Dentistry and Orthodontics
Catalina Smiles	Seaver Franks Architects, Inc. AIA
Community Foundation for Southern Arizona	Social Venture Partners
Cortaro Smiles	St. John on the Desert Presbyterian Church
Day 1 Families Fund	St. Mark's United Methodist Church
Dentist of Tucson	Stocker Foundation
Dentists of Vail	Stone Canyon Community Foundation Fund
Duley Bolwar Pederson	Tangerine Dental Group
Elizabeth Read Taylor Foundation	Texas Instruments Foundation
Every Kid's Dentist & Orthodontics	The Carl and Mabel E. Shurtz Foundation
Finley Distributing Co.	TJX Foundation
First Christian Church	Tortolita Dental Group and Orthodontics
Grant Road Dentistry	Tortolita Presbyterian Church
Immanuel Presbyterian Church	Triad EAP
Isles Architecture	Tucson Electric Power
Jewish Community Foundation of Southern Arizona	Tucson Jewish Community Center
LeCroy & Milligan Associates, Inc.	Tucson Spectrum Dentistry
Long Realty Cares Foundation	Tuller Trophy and Awards
Lovitt & Touché	Unity of Tucson Church
Marshall Foundation	USDA Forest Service-Public Services
Old Pueblo Lodge #2349 Order Sons & Daughters of Italy in America	Wells Fargo Foundation
Oracle Modern Dentistry and Orthodontics	Wines For Humanity
O'Rielly Family Foundation	Women's Foundation of Southern Arizona
Park Place Development	
PICOR Charitable Foundation	

URGENT IN-KIND NEEDS

Hand Sanitizer
Liquid Hand Soap
Lotion
Cleaning Supplies
Rubbing Alcohol
Aloe Vera Gel
Liquid Laundry Detergent
Isopropyl Alcohol
Juice
Nonperishable Food
Shampoo & Conditioner
Baby Wipes
Diapers sizes 3 – 6

Pull-ups Diapers – all sizes
Tampons
Toothpaste & Floss
Deodorant
Bar Soap & Body Wash
Sunscreen
Lip Balm

For more information or to arrange a drop off time please email info@ourfamilyservices.org.



COMING SOON! The Leonard Banes Campus

The Leonard Banes Campus, named after Family Counseling Agency's beloved Executive Director, is designed to create a modern, state of the art consolidated Our Family campus in midtown Tucson. Our new \$2.3 million project has been primarily funded through smart financial management. The \$500,000 capital campaign is to fund the remaining building costs and enable Our Family to be mortgage free. The campus will be the result of expanding our Alvernon location and will accommodate merging with staff from our Bellevue office building.

The campus will feature 10,600 square feet of new offices, shared rooms for client and staff meetings, a large lobby and client intake spaces. The new, trauma informed design includes natural light in an overall space that acknowledges that trauma exists and will actively work to create a safe space where the clients trauma is understood and not exacerbated. Private meeting rooms, a quiet room for individuals in crisis and a welcoming lobby all provide dignity and privacy to those we serve.

To accommodate our direct services programs, staff will require not only office space but also many shared common rooms to allow for client meetings. In addition, staff frequently



Demolition of the old Alvernon structure took place in early March to make way for the new Leonard Banes Campus. Construction is expected to be complete by Fall 2020.

require large meeting spaces to hold group meetings. As part of our outreach and housing programs, Our Family provides basic needs for our clients and also accepts donated materials. Thus the new space will maintain a large amount of indoor and outdoor storage.

Our Family has been carefully and intentionally planning this project since 2015. Now, construction is underway and we should be home by Fall 2020.

Once the proposed consolidated campus is complete, the Tucson community will benefit by the simplified access to a broad continuum of services. In one location, clients will have access to emergency shelter assistance, supportive transitional and permanent housing referral, street and school-based outreach, case management, counseling, and wraparound support services for

homeless children, youth, and families offering an unbroken path from the streets to long-term stability.

We hope that you will be a part of ***Bringing Our Family Home: The Campaign for Our Family Services***. One gift, from one person, at any level makes an impact on the work that we do for our community. All gifts made to the campaign will realize a more opportune future for hundreds of thousands of our most vulnerable neighbors and leave an enduring legacy. What is most important is that you make a gift that is meaningful to you and know that your gift will strengthen Our Family for years to come.

Specific opportunities for impact are available with countless possibilities. For more information please contact: Kimberly Moyer at kmoyer@ourfamilyservices.org.

Our Family's Senior Leadership

Beth Morrison, Chief Executive Officer

Joan Hubele, Chief Financial Officer

Laurie Mazerbo, Chief Program Officer

Kimberly Yost Moyer, Chief Development Officer

Our Family's Board of Directors

Michael Beals, Andrea Carmichael, Joseph Chimienti,

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Change service requested



Our Family Services publishes this newsletter three times a year. If you no longer wish to receive it, please let us know.

Thanks to YOU, We Met Our Leap Over the Luncheon Match!

We are deeply grateful to St. Mark's United Methodist Church and the incredible support of our community. Thanks to all of you we were able to raise the \$7,000 needed to meet Tucson Electric Power's generous dollar for dollar match challenge. Together we raised a total of \$16,177 for homeless youth and families with this challenge match

We can't wait until we can safely celebrate Leap Over the Luncheon's success with you later this year at the After Party. At this time we have not set a new date for the party. Once the COVID-19 crisis has passed, we will work quickly to schedule a new date and contact all attendees. Thank you.

*Our Family Services sends
a very special thank you to all of our*

LEAP OVER THE LUNCHEON Sponsors



Anne Maley Consulting | Barker Contracting, Inc.
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