

*New Beginnings...Strong Communities*



*Annual Report 2015-2016*

# A Message from the CEO...



When interviewing to be Our Family's next CEO, I was asked what led me to apply for the position. I answered that I was impressed with the breadth and depth of the organization as well as its rich history in the community. Now with a few months under my belt, I can say without hesitation that my initial impressions have been fully validated. In addition to what I discovered in preparation for my interviews, I have come to see in action the incredible work being done day in and day out at Our Family. I am continually impressed by the dedication, passion, and expertise of the staff and the board.

This annual report serves as a reflection of the work completed in the past year, adding to the 60+ years of service to the Tucson community. I thank my predecessor, Patti Caldwell, for her tremendous leadership over the past five years. As Our Family's new leader, I hope you will join me and the rest of the Our Family team as we write the next chapter of our history.

Respectfully,

A handwritten signature in black ink, appearing to read 'Beth L. Morrison'.

Beth L. Morrison



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## VISION

Making our community a better place to live, to grow up, and to grow older.

## MISSION

To support children and youth, to serve families and elders, to strengthen community connections.

# 2016 Spring Luncheon



For Leiliani Martinez, college didn't seem to be in the cards. She was ten when her mom sought housing assistance from Our Family to help stabilize the family. While in our housing programs, Leiliani was given another opportunity: to capture her hopes and dreams on camera. Working closely with photojournalist Linda Solomon, founder of Pictures of Hope, Leiliani snapped a photo that captured her dream to "believe in me" and "go to college". Little did she know that publicity about the story would result in a full-ride scholarship offer, unveiled during Our Family's 2016 Spring Luncheon. Our Family Services

honored Linda Solomon and Pictures of Hope as our 2016 Volunteer of the Year.

We also heard from Jennifer and Judith, two inspiring women who shared their personal journeys through and beyond teen pregnancy, homelessness, and domestic violence—and on to meaningful positive lives with their young families. Their compelling stories reminded us all of the value of helping each other in times of crisis. An enormous THANK YOU goes to the 226 stupendous donors who donated to Our Family Services at the Luncheon—you make these successes possible! **Thank you!**



## Save the Date!



### 7th Annual

Gather the Elders Conference  
.... Continuing the Wisdom Journey

### Mark your calendar now!

Friday, January 27, 2017  
8:30a.m. to noon



For more information contact:

Chris at 520.323.1708 x122 or  
[cmdevscek@ourfamilyservices.org](mailto:cmdevscek@ourfamilyservices.org).

Gather the Elders is sponsored by the Elder Circles Project at the Center for Community Dialogue, a program of Our Family Services.



# Homeless Youth Services

428 clients served



Homeless Youth Services provides emergency shelter, housing, and support to homeless youth, ages 12 to 24, including young people who are pregnant or have children. The goal of the program is to lift youth out of a situation of desperation and despair, and give them the resources, support, and guidance they need to care for themselves for the rest of their lives.

The Tucson Police Department reports that more than 3,000 teenagers run away in the city each year. Since 1988, Our Family has operated Reunion House,

the only crisis shelter for homeless and runaway youth in Pima County. The facility has twenty beds for kids ages 12 to 17, including young people in the care of the Department of Child Safety. Reunion House provides safe, supervised emergency shelter until a permanent home is found.

**IMPACT STAT:** Our Family's Street Outreach Program made 1,440 outreach contacts with youth living on the street and distributed hygiene kits, food, water and information on how to get help.

**IMPACT STAT:** 30% of the runaway and homeless youth Our Family serves through street outreach have escaped homelessness and progressed toward stable housing.

**SUCCESS STORY:** When Jacob & Christina\* came to us they were on the verge of being on the street. They had a 3 year-old son and an infant daughter, and neither of them had a high school diploma or a job. Within 9 months of entering our couples housing program, Jacob earned his diploma, became employed, and enrolled in a heating & cooling (HVAC) certificate program through one of our community partners. Christina enrolled in a high school program and obtained a part-time job. Jacob & Christina's son and daughter are thriving. The couple credit Our Family with giving them the foundation they so desperately needed to become successful.

**IMPACT STAT:** Within three days of entering Reunion House, 85% of kids are enrolled in and attending school. 247 teens called Reunion House home this year.

\*Names have been changed to protect clients' identity.



# Homeless Family Services

978 clients served

Home is at the center of all of our lives. It is where we raise our families, make our most cherished memories, and spend our retirement years. The quality and consistency of housing is directly linked to personal health, success in school, and family stability—yet over 500 young people sleep in cars, on couches and on the streets in Pima County every night. Our county has the highest rate of homelessness in the State (Annual Report on Homelessness in Arizona 2015).

Our Family Services offers a continuum of housing options depending on the unique circumstance of each family we serve. These include homeless prevention services, emergency shelter, rapid rehousing, and affordable housing options. We also provide intensive case management, counseling, job search help and education assistance to prepare families to become independent. Our goal is for families experiencing homelessness to gain financial and emotional stability, so they no longer need the services and support we provide.



**IMPACT STAT:** 89% of families in Rapid Rehousing exited to permanent housing.

**SUCCESS STORY:** Nicole and her infant daughter came to Our Family Services in dire need of housing. Nicole reported that she had been staying in her car while her child was able to stay with relatives so as to not be homeless with her mother. Nicole experienced a great amount of stress being separated from her daughter. While homeless, she kept her full time job. Within days of entering our Rapid Rehousing program Nicole moved into a new home and was reunited with her daughter. By program exit Nicole had maintained her employment and housing, and had re-enrolled in school.



**IMPACT STAT:** 90% of Emergency Shelter clients developed a goal plan for self-sufficiency and accessed community services in support of those goals.



# Elder Legacy Services

723 clients served



Providing compassionate care and empowering support for elders is integral to Our Family's vision of a stronger community. We are helping to redefine what it means to age with dignity and grace. In fact, one in every five individuals we serve is a senior or elder in need of support. Our Family's Elder Legacy Services includes the Senior Companion Program, in-home elder counseling, elder mediation, and Elder Circles. This complementary menu of services assists elders and their families in approaching end-of-life with peace of mind and the greatest independence possible.

**SUCCESS STORY:** One of our Elder Legacy clients was a child during WWII. She lost all of her uncles to war, her brother to sickness, her father to her parents' divorce, and she survived the horrors of that bitter and cruel era—leaving her with historical trauma. When she first came for therapy, she could hardly stop crying. Later, she began to share her story, and her tears became drops of wisdom. Now, she is finding the gifts of her personal experiences, is better equipped to strengthen her family relationships, and is preparing a positive legacy.



**Success Statement:** "I have been encouraged to keep living; aging doesn't have to be scary."

## Counseling

230 clients served

Our Counseling program offers family support and crisis stabilization to youth, families, seniors, and adults with disabilities. We focus counseling services on meeting needs that are not met by other systems – serving those who might otherwise fall through the cracks.

**SUCCESS STORY:** We recently received a panicked call from a father who was concerned about his 19 year old daughter, devastated by a break up. The daughter's despair ran so deep that the father was concerned she would take her own life. Not wanting his daughter to be further traumatized by a hospital stay, he was desperate for us to meet with her that very day. Fortunately, our Counseling Supervisor was able to visit and ensure the young woman's safety, while empowering her father to care for his daughter moving forward.



# Center for Community Dialogue

**1,688 Tucsonans served**

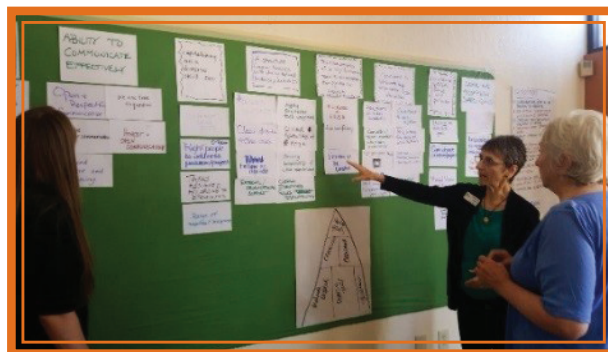
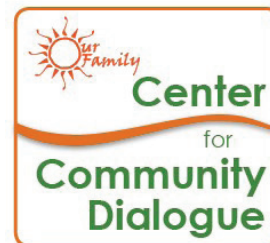
The Center for Community Dialogue helps Tucsonans discuss challenging issues in a skilled, civil, and respectful way. We offer mediation and facilitation, communication trainings, and events that build skills and spread constructive dialogue.

## **SUCCESS STATEMENT:**

"I have practiced law for over 35 years and have taken dozens of continuing legal education courses... Our Family's [Basic Mediation] training ranks among the top two or three programs in which I have participated, and certainly the best one focusing on mediation. I highly recommend it."

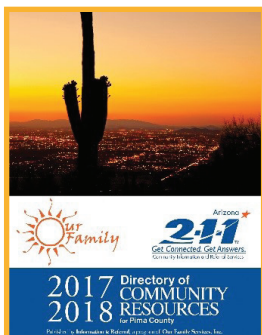
## **IMPACT STAT:**

Within a month of participating in mediation, 100% of those who responded said that the agreement was still in place.



## Information and Referral

**\*65,158 clients served**



\*65,158 people in Southern Arizona accessed resources through Information and Referral Resources, Arizona 2-1-1 and 211arizona.org.

Our Family's Information and Referral Resources program works in partnership with Community Information and Referral Services 211 Arizona, which operates the 2-1-1 telephone helpline. Together, the two agencies maintain a free, online database of thousands of health and human services providers across Arizona.

## Healthy Futures

**778 clients served**

Our Family's Healthy Futures program focuses on strengthening communities by assisting youth and families in making healthy decisions. We offer workshops and trainings for at-risk kids and young adults on topics including parenting, life skills, art expression, and anger management.

**Success Story:** Our partnership with 4R Community Alliance and Changemaker High School resulted in a Pima County bond award that will create a pedestrian bridge over a flood zone near Roberts-Naylor Elementary School. Children will no longer face the dangers of heavy floodwaters while trying to get to class.



**IMPACT STAT:** We linked an additional 2,570 people to vital community resources at outreach events, neighborhood meetings, and community celebrations.

# People We Serve

## Clients Served By Program:

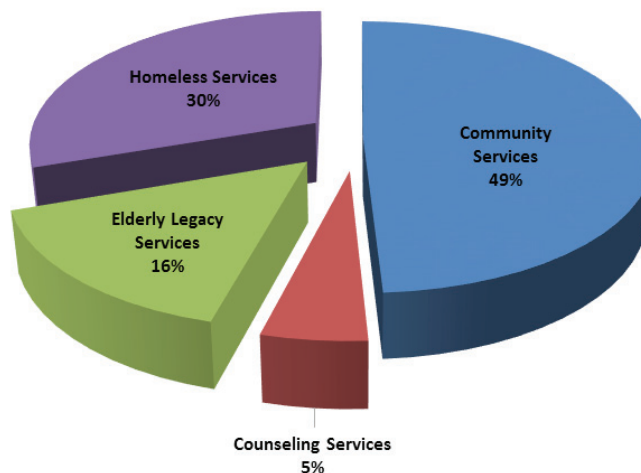
■ Community Services = Center for Community Dialogue, Healthy Futures and Information & Referral\*

■ Counseling Services

■ Elder Legacy Services

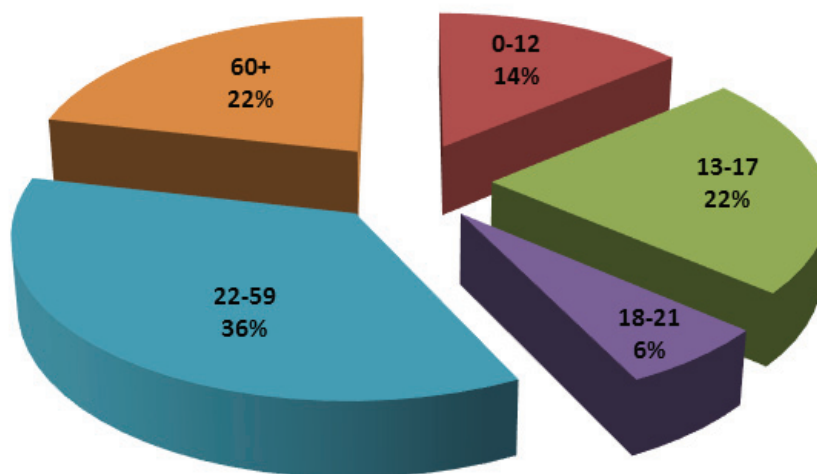
■ Homeless Services for Youth and Families

Community Services	2,275
Counseling	230
Elder Legacy Services	723
Homeless Services for Youth and Families	1,406
<b>Total number of clients served:</b>	<b>4,634</b>



*\*These numbers do not reflect the 65,158 people in Southern Arizona who accessed community resources through Information and Referral Resources, Arizona 2-1-1 and 211arizona.org, or the 4,010 people who were connected to vital community resources through street outreach, events, neighborhood meetings, and community celebrations.*

## People Served By Age:



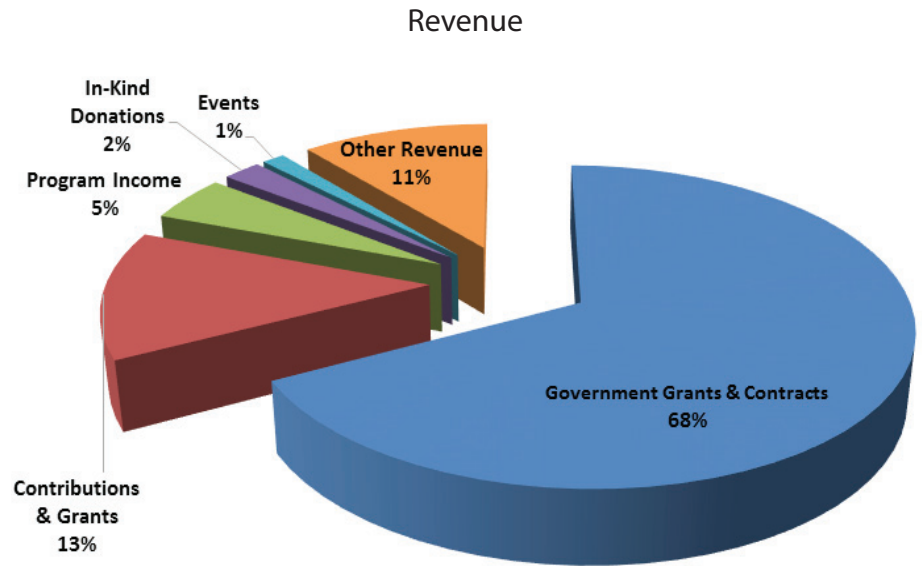


# Financials

## Financial Statement: July 1, 2015- June 30, 2016

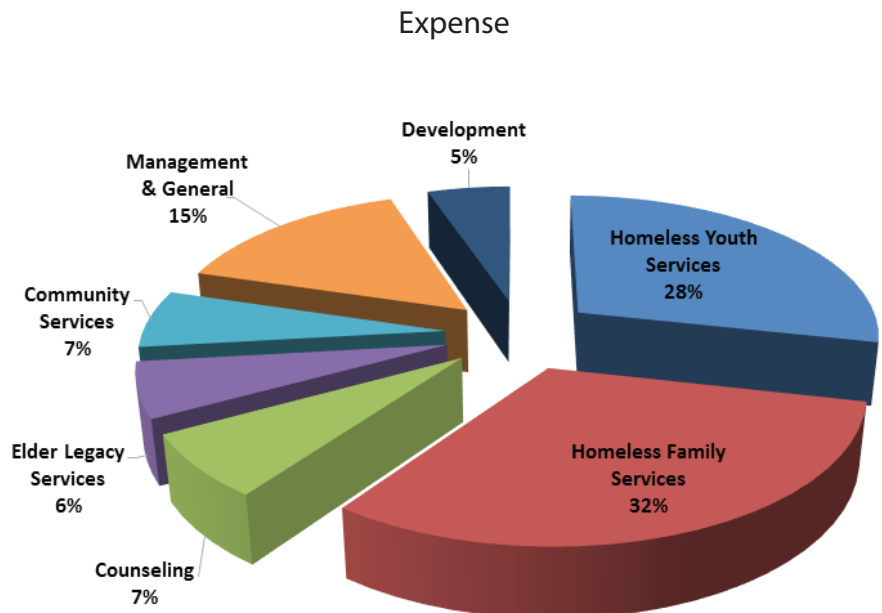
### REVENUE

Government Grants & Contracts	3,964,183
Contributions & Grants	781,088
Program Income	281,615
In-Kind Donations	131,858
Events	78,362
Other Revenue	647,221
<b>TOTAL</b>	<b>5,884,327</b>



### EXPENSE

Homeless Youth Services	1,636,893
Homeless Family Services	1,811,599
Counseling	407,628
Elder Legacy Services	354,354
Community Services	372,880
Management & General	870,979
Development	298,368
<b>TOTAL</b>	<b>5,752,701</b>



**Net Assets \$6,009,539**

The financial information listed above is pre-audit. Our complete financial statements will be available in January 2017, on the Annual Reports & Financials pages of our website at [www.ourfamilyservices.org](http://www.ourfamilyservices.org).

# Friends of the Family

July 1, 2015-June 30, 2016

**Thank you to each of our donors. Your generosity makes our work possible!**

## **\$100,000 and up:**

Ellen Kaye

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**Thank you for your support!**

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**Our Family Services would like to extend our deepest appreciation to the 303 donors who gave \$5-\$99.  
Due to space, we are unfortunately unable to list all names.**

## In-Kind Donors

**Our Family Services gratefully recognizes the support of our generous In Kind donors,  
whose contributions change the lives of many.**

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Monica Gray	Red Hat Society	Mary and Michael Veth
Deanna Gulli	Reilly Craft Pizza	Melanie Wallendorf
Harvesters Group	Ben Rensvold	Wal-Mart Store # 1291
Marian Hill	Bridget Ricci	Jean Ware
Jim Howell	Curtis Runnion	Virginia Yrun
Hungry Howie's	Sabino Smiles	
Lori and David Iaconis	Sahuarita High School	
Pauline and Robert Kaplan	Sue Sherrick	
Kappa Delta Alumnae Association	Jeanne and Raymond Sierka	
Kappa Delta Phi Sorority, Mu Gamma Chapter	Ruby Smeal	





**And thank you to our tremendous community partners without whom we could not accomplish such impressive collective impact:**

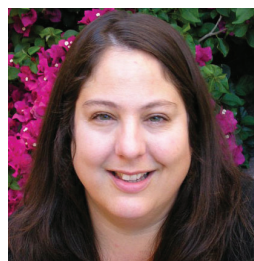
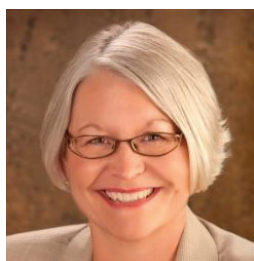
**Community Partners:**

29th Street C.A.N.  
4R Communities Alliance  
Arizona Coalition to End Homelessness  
Arizona Department of Child Safety  
Arizona Department of Economic Security  
Arizona Department of Education  
Arizona Department of Health Services  
Arizona Serve  
Armory Park Senior Center  
Association for Conflict Resolution  
Blanche Johnson Courtyards  
Casa de Los Niños  
Catholic Social Services  
Changemaker High School  
Child & Family Resources  
Children's Advocacy Center  
Cenpatico Integrated Care  
City of Tucson  
CODAC Health, Recovery, and Wellness  
Community Food Bank of Southern Arizona  
Community Information & Referral Services  
Community Partnership of Southern Arizona  
Covenant House  
Culture of Peace Alliance  
DeConcini McDonald Yetwin & Lacy, PC  
Easter Seals Blake Foundation  
El Rio Neighborhood Center  
Emerge! Center for Domestic Abuse  
Family Conciliation Court in Pima County  
Foster Grandparent Program sponsored by Northern Arizona University  
Freedom Park Center  
Gabriel's Angels  
Holman Frazier  
House of Neighborly Service, YWCA  
Interfaith Community Services

Intermountain Centers for Human Development  
Jewish Family and Children's Services  
LGBTQ Behavioral Health Coalition  
LeCroy & Milligan  
Mercy Care  
Park Avenue Health Care  
Pascua Yaqui Tribe  
Pima Animal Care Center  
Pima Community College  
Pima Council on Aging  
Pima County Attorney's Office  
Pima County Community Development and Neighborhood Conservation  
Pima County Juvenile Court  
Primavera Foundation  
QuikTrip Corporation  
Southern Arizona AIDS Foundation  
Southern Arizona Veteran's Caregiver Respite Program  
St. Luke's Home  
Strauss Manor  
Sullivan Jackson Employment Center  
Tohono O'odham Tribe  
Town of Marana  
Town of Oro Valley  
Tucson Pima Collaboration to End Homelessness  
Tucson Urban League  
UA Southwest Institute for Research on Women  
United Healthcare - Optum  
United Way of Tucson and Southern Arizona  
US Corporation for National and Community Service  
US Department of Agriculture  
US Department of Health and Human Services  
US Department of Housing and Urban Development  
US Department of Veterans Affairs  
Youth on Their Own  
YWCA Southern Arizona

## *Senior Leadership*

Beth Morrison, Chief Executive Officer  
Lisa Reams, Senior Director  
Joan Hubele, Finance & Assets Director  
Laurie Mazerbo, Director of Homeless and Housing Services  
Emily Brott, Development Director





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