

Community Mediation 40-hour course

Learn the art of helping others resolve their own conflicts.

Our Family's basic-skills mediation course prepares participants to mediate a variety of workplace, family, and personal conflicts.

The course is required for anyone interested in working as a volunteer with the Community Mediation Program, although it is no guarantee of a future position. Call for volunteer opportunities.

Classes are limited to 24 participants, and registration is on a first-come basis. To complete the course, you must attend all classes. A \$50 nonrefundable deposit is due at registration.

Class fee includes: training manual, 36 hours of interactive classroom instruction, reading material (4hrs), and a certificate of completion.

Course content includes: conflict resolution theory, communication skills, mediation process and techniques, impasse strategies, effective agreements, ethics, and working with a co-mediator.

Who should attend?

- Human resources professionals
- Attorneys
- HOA members and leaders
- Community organizers
- Management company employees
- Teachers
- City/county employees

Schedule & Fees

Dates & Times:

Six week class
Wednesday & Thursday evenings
5:30 p.m. to 8:30 p.m.
Begins: Wednesday, March 31
Ends: Thursday, May 6

Participants must attend all six weeks to receive certificate of completion.

Location:

City of Tucson HR Training Facility
52 W. Congress
(Downtown, next to Enoteca)

Cost:

General \$400
Full-time Student \$300

- \$50 discount *when pre-paid in full by Friday, March 26*

Enrollment Limits:

Minimum: 12
Maximum: 24

For more information

Contact (520) 481-1119
email: vquiros@ourfamilyservices.org

Registration

Please return this panel of the brochure, along with your \$50 nonrefundable deposit to:

**Our Family — CMP
3830 E. Bellevue St.
Tucson, AZ 85716**

___ Mr. ___ Ms. _____

Mailing address: _____

_____ **Zip:** _____

Daytime phone: _____

Cellular: _____

Email: _____

Please fill out reverse side.

We will confirm receipt of your registration.

Kindly answer the following:

How did you hear about our program?

Have you ever taken a mediation course? If so, when and where? How many hours?

Please tell us about your current interest in taking this course.

**Making our community
a better place to live,
to grow up
and to grow older.**

Our Family provides a continuum of services to people in every stage of life – from at-risk children, homeless youth and families in crisis to homebound seniors and disabled adults.

Our programs, which include mediation, counseling, case management, education and housing, are available in English and Spanish.

Our Family is accredited by the Council on Accreditation and licensed as a behavioral healthcare institution by the Arizona Department of Health Services.

Our Community Mediation Program has provided direct mediation services and mediation training since 1979. It is a member of the National Association for Community Mediation.

**3830 E. Bellevue St.
Tucson, AZ 85716**

www.ourfamilyservices.org

Spring 2010

Community Mediation

***40-hour
mediation course***